



Yards by Jody Policy

Yards By Jody
P.O. BOX 2036
OVERTON, NV 89040

Summer Service

Our basic service includes: mowing, weedeating, bagging/mulching all lawn areas. We will knock down and bag all weeds within a reasonable distance to lawn areas. We will blow off porches, patios, side walks and carports. If we have access to controls, we will check sprinklers.

Leaf Service

We have found that leaf service is the most efficient way to keep on top of your leaves and keep your property looking good throughout the winter. Leaves are mulched or bagged as necessary and removed from all lawn areas, front curb, front porch, driveway, rear patio, and the alley. If you have excessive leaves or don't wish to wait until the next service date, you may request an extra visit for an additional charge.

Extra work

If you have extra work other than the work we have already agreed upon then the charge for that work will be billed at \$1.00 per minute. Unless we have given you a bid on that item. Example would be trimming hedges, removing dead sunflower plants, or washing patios, removing weeds from gravel, anything that is above our normal scheduled work.

Breakage to Sprinkler Heads

We will gladly repair a sprinkler head that we break with our mowers. We carry spare heads and usually replace heads when they are broken. Sometimes we will unknowingly break a head, especially when the riser sticks in the 'up' position and the grass is thick. Please notify us as soon as you notice a broken head, flag it, and we will send somebody out promptly to repair it. We will not be responsible for third party repairs to sprinkler systems without our consent.

Yard Condition

At the time of your scheduled visit, your yard should be free of all foreign debris i.e. hoses, trash, toys, dog droppings and bones. Your cooperation is appreciated.

Weed Control

All weed control including outside of fenced areas: i.e. streets and alleys may be requested at an additional cost. If we spray, and the weeds don't die within 7 days call us and we will come and respray one time at no cost to you. For our weed killer to work properly the temps need to be above 60 degrees if it's colder then that it will take longer for weeds to die.

Sprinklers Systems

We will adjust the timers to correspond with our scheduled visit to insure the lawns will be dry. No credit will be issued, if we arrive and cannot perform said service, due to tampering or resetting clock. If we have to reschedule your service for another day we will charge a \$20.00 skip service fee plus your normal visit charge.

"Skip" Service

If for any reason, you wish to skip our scheduled visit, you must notify us within 24 hours of service date to avoid a \$20.00 service charge.

Access to Property

We recommend that the property owners furnish us with a key to any locked gated areas. The key allows us to enter the property and complete our tasks when you are not home. We will lock the property upon completion. If you choose to unlock the gates for us each week, please be advised that there will be no credit to your account should you forget to unlock it prior to service, even if we are running one or more days behind due to rain. We will not be responsible for damage to gates that are sagging, missing bolts or hardware, or have rotted or termite damage wood.

No Service/Poor Service

If you feel we have missed your property one week or we have done a poor job, you must notify us within 24 hrs after your scheduled job. We will examine the lawn and re-cut or take necessary steps to fix the problem. After the 24-hour period has expired, all work will be deemed to have been completed in a satisfactory manner and no credits or redo's will be issued.

.Breakage of Personal Property

Any property that you feel was broken by our crew must be reported within 24 hours to us, We will not be responsible for any repairs or replacement of property that is done without our knowledge/consent.

Skipping Certain Areas

It is imperative that all residents and guest of the property stay indoors while our workers are performing their tasks. If you, your children, or guests are using an area of your yard, you may choose to have the crew finish this area first while you go indoors or you may have them skip that area until the following week. There will be no credit for having them skip a certain area.

Payment

Our 1 time only or clean up accounts payment is due when job is complete. For monthly accounts payment is due on the 15th of every month. We accept cash, check, visa, MasterCard, discover and Amex. There is a \$10 late charge for every month not payed. After 90 days of non payment, account is then transferred to a collection agency or claim is filled in small claims court. All returned checks will be a \$25.00 charge. After 2 months of non payment the account is put on hold until payment is made.

Canceling/ Termination Service

You may request to cancel or terminate your service at any time for any reason, we do how ever request you give us a 24 hr notice prior to your normal schedule for your property if you don't we will charge a service fee for not giving us a 24 hr notice. At time of canceling of service all payment that is due must be paid for then.

We will continue to do your yard till we get a written note from you wishing to cancel service.



I have received a copy of Yards By Jody policy.

Print Name _____

Sign Name _____

Date _____